

FREQUENTLY ASKED QUESTIONS FOR SCBC REOPENING (updated 20210723)

Reopening Plan

1. What is SCBC's tentative reopening plan?

- a) Tentatively Mandarin in-person congregational worship service will start from August 1, Cantonese from September 12 and English from October 3 (Children worship to be decided). Based on Toronto Public Health (TPH) directives, singspiration will be led by the worship team, but congregational singing is not allowed at this stage.
- b) Starting times of the various congregational worship services may have to be adjusted, and cleaning, checking in (for contact tracing), and other COVID precautions will be in place, all to ensure health and safety compliance. Adequate parking during construction on the East parking lot and shuttle services for seniors will be arranged.
- c) Starting from July, outdoor programs/activities can be held as long as proper distancing is observed. Tents will be set up outside the North Entrance throughout the summer to facilitate outdoor casual meetings. Chairs and picnic tables will be available. But groups larger than 10 people are required to first register with the church office. BBQ's are subject to some health restrictions. (Please see #15).
- d) Baptism will be held in July outdoor.
- e) Children in-person day camp will be held in August.
- f) Starting from September, the church facility will be open to indoor meetings and gatherings, including prayer meetings, fellowship and small groups meetings, non-contact sports activities, ESL, group gatherings such as Tai Chi and line dance, and co-sponsored events such as Word of Life Bible studies. Distancing is required. And no congregational singing or group meals are allowed indoor at this point.
- g) Seating or gathering capacity for all indoor in-person attendance (including worship and other ministry programs) will be limited according to public health directives. Details on capacity limit for individual rooms will be available from the church office.

2. Is congregational singing allowed during worship service or in other programs?

At this stage of the provincial reopening and to ensure safety, singspiration will be led by worship team of limited size. No congregational singing is allowed indoor.

3. How will Sunday School be scheduled after reopening? Will it be similar to pre-pandemic arrangement?

There will be flexibility in scheduling Sunday School courses, some may be on weekdays and mostly online. Scheduling and arrangement will need to be tried out after reopening depending on attendance and public health protocols. Please follow closely announcements regarding Sunday School courses in your congregation.

4. I am a ministry leader. How best can I plan for reopening the ministry program under my charge? What support can I get from the church?

Please plan your ministry programs in full compliance with the TPH directives and according to the needs of your ministry. You are encouraged to consider dual-mode operation (in-

person and online) either simultaneously or alternately if there is a need. Please consult the church's Admin Ministry Team for technical support.

5. What are the church's regular opening hours?

9:30 am – 5 pm during Monday to Saturdays, and 8 am – 1 pm during Sundays

6. When will in-person children's programs and Sunday worship resume/reopen?

Children is a more vulnerable sector of our community, not being able to receive vaccination at this point. We have to follow closely what TPH directives are and to operate children's programs in an extra-cautious manner. The one-week children in-person day camp to be held in August is an example.

Health & Safety

7. What has the church done to ensure health and safety in church?

The church has taken considerable steps to ensure health and safety, as follows:

- a) Enhanced cleaning of frequently touched surfaces
- b) Removed Bibles and hymn books from the pews
- c) Tested and reinforced air flow filtering
- d) Upgraded washroom facilities to "no-touch" type and enforce capacity limit.

8. Will I be subject to health screening when attending worship service or ministry programs in person?

This will depend on the TPH directives in effect. Health screening and assessment, contact tracing etc may not be required if TPH has relaxed. But brothers/sisters should frequently wash their hands (or keep your hands sanitized), wear a mask and keep proper distancing in church.

9. Do I have to be fully vaccinated with two doses before being allowed to attend any activities in -person in church?

For privacy compliance and to respect that some may have valid reasons for not being vaccinated, there won't be any checks on individuals to verify their vaccination status when attending church. However, brothers/sisters are strongly encouraged to have been fully vaccinated before coming to church, for obvious health/safety reasons.

10. Can there be air purifier installed in each room to improve air flow?

As mentioned in #7, the overall air flow indoor in church has been tested and enhanced in filtering. There is no need to install air purifier in individual room. However, if the need arises, such equipment will be considered to be installed.

11. Are group meals indoor the church allowed?

No. For health and safety reasons, group meals are not allowed indoor when the church first reopens at this point.

Transportation for Seniors and Parking

12. Will there be shuttle bus service for attending Sunday worship in person? What are the details?

Shuttle bus service will be arranged to pick up seniors from, and return them to designated meeting places on Sundays. Detailed routes and meeting times will be announced in due course.

13. Will there be enough parking spaces during construction on the East parking lot?

Yes, there will be enough parking spaces available either within the church compound. (Additional parking spaces may be arranged at the commercial plaza north of the church if required.)

Outdoor Gatherings

14. What precautions must I take when holding gatherings outdoor at church?

As long as TPH directives are still in force, each ministry gathering outdoor must have a responsible person who will keep a list of all the participants (names and contact info for contact tracing), and ensure that proper distancing is observed. Throughout the summer, there will be tents set up outside the North entrance for casual meetings. But groups larger than 10 people will be required to first register with the church office.

15. Can we hold BBQ and use the church's BBQ facilities for outdoor at church?

Yes. Ministry groups can hold BBQ and use the church's facilities. Please book the equipment as usual but must ensure there is a responsible person to have the entire participants' list to enable contact tracing if necessary. See also Q 14. Also please observe these precautions –

- a) No passing of plates, individual packaging and no sharing from the same plates
- b) The one who cooks must wear mask and gloves

Volunteering and Contacts for Concerns/Questions

16. Who should I contact if I want to volunteer to support the church's reopening?

The church office. Your service will be most welcome and deeply appreciated.

17. How and who should I contact if I have further questions/concerns about reopening?

Please send an email to info@scbc.com, or leave a voice message with the church office. The COVID-team or a church leader will contact you as soon as possible.